



Trust Headquarters  
Nexus House  
Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

27<sup>th</sup> March 2020

Email:

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 20/03/08

You requested the following information, please also see our response below:

**Please break down the figures by year, for the past 3 years (2017, then 2018, then 2019).**

***1. How many people have been treated for car-related incidents in the past 3 years in your area?***

2017	2018	2019
7481	9782	9042

***2. What is the number of people that suffered from whiplash due to car incidents over the past 3 years in your area?***

2017	2018	2019
28	39	43

- Question 1 has been answered based on the following problem natures: RTC, RTC - Difficult Access, RTC - Entrapment, RTC - Moderate/Major Injury, RTC - No/Minor Injury, RTC - Roll Over, RTC - Service Vehicle Involved, RTC - Unconscious/Arrest, RTC - Unconscious/Arrest, RTC 1st/2nd Party and RTC 3rd/4th Party.

Please note that not all cases will be identified if this has not been recorded as the problem nature. Also, RTCs will include but not limited to car-related incidents.

- Questions 1&2, have been answered based on number of incidents that had a response, not the number of people.

-Question 1&2 date range is from 1st January 2017 to the 31st December 2019.

- Question 2 has been answered based based on a free-text search of the word 'whiplash'. This may not always be the reason for the call and not all cases may be identified if this has not been recorded.

**3. What has been the cost of physio for car related incidents over the last 3 years in your area?**

As an Ambulance Trust we are commissioned to provide emergency treatment and if required transport to an appropriate treatment centre. We do not offer physio to patients involved in car related incidents as these are provided by other NHS Trusts as part of their treatment.

**4. What has been the cost of other medical services relating to car related incidents over the last 3 years in your area?**

As an Ambulance Trust we are commissioned to provide emergency treatment and if required transport to an appropriate treatment centre. We do not offer other medical services to patients involved in car related incidents as these are provided by other NHS Trusts as part of their treatment

**5. What was the overall cost of accidents by your local NHS emergency services in the last 3 years?**

We do not capture costs of accident at incident level, however based on our annual reference cost submissions for the past three years the average cost of attending an incident was:

2016/17	2017/18	2018/19
£258.29	£254.09	£286.08

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust